

IT MANAGER

This is a new and exciting opportunity to join our team to support the continued growth of an established family-owned business in Leeds. Wilson Power Solutions are a leading manufacturer and supplier of electrical power distribution equipment and pioneers of ultimate low loss amorphous transformer technology. Our flagship product saves money, saves energy, cuts carbon and offers an innovative solution to the worldwide challenge of reducing energy wastage.

The Role:

Reporting to the Group Technical Director, the IT Manager is responsible for leading day-to-day IT operations across WPS UK and ensuring stable, secure, and effective delivery of infrastructure, end-user support, business systems support, supplier management, and IT service improvement. The role translates business and technology strategy into operational delivery, manages internal and third-party resources, and ensures that IT services, standards, security controls, and change activity are executed effectively.

Key Responsibilities:

- Lead day-to-day IT operations across WPS UK, ensuring reliable support for infrastructure, devices, business applications, networks, and end users.
- Implement IT strategy, standards, and policies in line with business priorities and GTD's direction.
- Manage internal IT resources and third-party suppliers, including service performance, issue escalation, delivery coordination, and accountability against agreed outcomes.
- Oversee infrastructure and hardware operations including network services, servers, storage, workstation and device management, and core office technology.
- Ensure effective administration and support of software and business applications, including Microsoft 365, ERP and other business-critical platforms.
- Maintain strong oversight of cybersecurity, data protection, compliance, backup, disaster recovery, and business continuity arrangements.
- Own IT service performance, including incident management, support responsiveness, prioritisation, monitoring, and continual improvement of support processes.
- Manage IT budgets, operational spending, license costs, and supplier-related spend, escalating items requiring higher approval where needed.
- Plan and coordinate IT projects, upgrades, rollouts, and change initiatives, ensuring structured execution, stakeholder engagement, and minimal business disruption.
- Work closely with department leaders to understand operational needs, support technology adoption, and align IT delivery with business processes and growth plans.
- Ensure documentation is maintained for systems, services, policies, risks, decisions, and operational procedures.
- Provide regular reporting on service performance, project progress, resource utilisation, risks, incidents, and compliance status.

Skills, Knowledge & Experience

- Proven experience in an IT Manager or senior IT operations / infrastructure role.
- Strong knowledge of IT operations across infrastructure, end-user computing, Microsoft 365, networks, service delivery, and supplier management.
- Experience managing third-party vendors, contracts, and operational service delivery.
- Good understanding of cybersecurity, IT policies, compliance, backup, and business continuity.
- Experience leading operational change, projects, and service improvement activity.
- Strong communication, decision-making, people management, and stakeholder management skills.
- Desirable: experience in manufacturing, engineering, ERP-enabled environments, or multi-site businesses.

Salary & benefits:

- Salary negotiable dependant on experience
- 37.5 hours per week, office based
- 25 days holiday per year plus bank holidays
- Company Profit Share Scheme (paid quarterly)
- Healthcare cash plan scheme and Employee Assistance Programme
- Life assurance
- EV salary sacrifice scheme
- Pension
- Parking on site

Please send your CV and cover letter to hr@wilsonpowersolutions.co.uk. Applicants must be able to demonstrate their right to work in the UK. No Agencies.